## Tax Preparation

<table>
<thead>
<tr>
<th>Tax Returns Prepared</th>
<th>13,200</th>
<th>4,800</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refund Amount (Federal/State)</td>
<td>$28.2 Million</td>
<td>$10 Million</td>
</tr>
<tr>
<td>Tax Preparation Fees Saved*</td>
<td>$4 Million</td>
<td>$1.4 Million</td>
</tr>
<tr>
<td>Tax Volunteers &amp; Hours</td>
<td>367,165,699 Hours</td>
<td>168,4,166 Hours</td>
</tr>
</tbody>
</table>

*NSA 2021 MD average of $306 per return

## Legislative Efforts*

### Policy Wins
- Expanded CAS H's annual state grant to $500,000, so CASH and its partners can continue serving low-income families. (HB 440/ SB 797)
- Working Marylanders can now claim missed EITC funds through the newly created Maryland EITC Assistance Program (HB 252/ SB 369)

## Special Events

### Raising Awareness
- 6th Annual Financial Education Summit was held where 112 Practitioners attended.
- Financial Education & Capability Awards recognized 6 outstanding educators in Maryland who lead financial education efforts.

## Financial Education*

### Increasing people’s knowledge
- 748 people have received financial education by CASH or its partners via the Maryland CASH Academy.
- 3,065 people reached via outreach events.

## Financial Coaching*

### Proven method for reaching goals
- 46 - People Served
- 4.4 - Average number of sessions
- Increased credit scores by an average of 38 points
- Decreased debt by an average of $2,400

## Practitioner Training*

### Building skills of direct service staff
- 1,141 Practitioners have been trained by CASH staff on financial content so they can better serve their clients.
- 25 Customized training and conference sessions

## Benefits Assistance*

### Connecting people to resources
- 112 - Households screened and enrolled in $50,000 worth of assistance.
- 358 - Households received financial navigation support and were connected to 1,229 referrals.

## Practical Education*

### Increasing people’s knowledge
- 7,348 people have received financial education by CASH or its partners via the Maryland CASH Academy.
- 3,065 people reached via outreach events.

### Awards
- Financial Education & Capability Awards recognized 6 outstanding educators in Maryland who lead financial education efforts.

## Legislative Efforts*

### Policy Wins
- Expanded CAS H's annual state grant to $500,000, so CASH and its partners can continue serving low-income families. (HB 440/ SB 797)
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*View our full policy agenda online.